



Tariff Booklet

ThurayaECO

1. Introduction

This tariff plan is applicable for subscribers that have purchased the ThurayaECO SIM that works only in the countries mentioned in paragraph 3. Taxations are not included and should be applicable over and above the respective tariffs wherever applies.

2. ThurayaECO Prepaid Service

SIM validity	12 months
Free credit upon activation	\$5
Account renewal	Fee of \$15 (extends validity by 1 year)
Grace period	90 days from SIM expiry (remaining balance is retained)
Deactivation period	If SIM is not renewed within grace period

3. Target Area

The ThurayaECO SIM will only work when calls originate in the following countries:

Europe:

Albania	France	Lithuania	Slovenia
Andorra	Georgia	Luxembourg	Spain
Armenia	Germany	Macedonia	Sweden
Austria	Gibraltar	Malta	Switzerland
Azerbaijan	Greece	Moldova	Tajikistan
Belarus	Hungary	Monaco	Turkey
Bosnia Herzegovina	Iceland	Netherlands	Turkmenistan
Bulgaria	Ireland	Norway	Ukraine
Croatia	Italy	Poland	United Kingdom
Czech Republic	Kazakhstan	Portugal	Uzbekistan
Denmark	Kyrgyzstan	Romania	Montenegro
Estonia	Latvia	Slovakia	Belgium
Finland	Liechtenstein	Serbia	Cyprus

Africa:

Cameroon	Guinea-Bissau	Senegal
Egypt	Liberia	Sierra Leone
Eritrea	Malawi	Somalia
Ethiopia	Mali	Tunisia
Gambia	Mauritania	Uganda
Ghana	Morocco	Zambia
Guinea	Mozambique	Zimbabwe
Guinea-Equatorial		

Asia:

Bangladesh Bhutan Nepal Oman Syria

4. ThurayaECO Airtime Charges

4.1 Voice and Data/Fax Calls

Thuraya to Thuraya	\$0.50 /mins
Thuraya to all other Networks	\$0.75 / mins
Thuraya to hard-to-reach destination	\$6.00 / mins
Data / Fax Calls	\$0.56 on top of the above voice rates

All calls are charged at 60 seconds increments.

4.2 Short Message Service: \$0.25 per message.

4.3 Dial-Up Internet Service

Dial-Up Internet service (**1722**) is charged similar to Thuraya to Thuraya data/fax charges. Subscribers must have the data service enabled in order to use this service.

1. Hard-to-reach destinations

INMARSAT A
INMARSAT B
INMARSAT M
INMARSAT Mini M
IRIDIUM

2. Blocked Destinations

Calls to the following destinations are blocked and cannot be made using the Thuraya ECO SIM :

Ascension	Niue
Cook Is.	Papua New Guinea
Cuba	Samoa Western
Diego Garcia	Sao Tome
Dominica	Solomon Is.
Falkland Islands	St. Helena
Globalstar	St. Vincent
Greenland	Suriname
Grenada	Tuvalu
Kiribati	Vanuatu
Montserrat	Wallis and Futuna
Nauru Is.	

5. Supplementary Services

The following services are offered free of charge.

- Call Forwarding
- Call Waiting and Call Hold
- Calling Line Identification Presentation (CLIP)
- Voice Mail

6. Other Call Charges

Service	Short Code	Charge
Voice		
Prepaid Main Menu	150	Free
1. Scratch Card Refill		
2. Know own Thuraya number		
3. Change Language of announcement		
Prepaid Account Interrogation	151	3 Free interrogations per day. Additional interrogation is charged \$0.42/Min.
Voice Mail Access	123	Thuraya –Thuraya voice call charge
Leave a Message to a Thuraya Voice Mail Box	124	Thuraya –Thuraya voice call charge
Internet Dial-Up Service	1722	Thuraya -Thuraya data/fax call charge
"Call for all" Prepaid Calling Card Access (English)	155	Free
"Call for all" Prepaid Calling Card Access (Arabic)	156	Free
"Call for all" Prepaid Calling Card Access (French)	157	Free
Help Desk	100	\$0.42/Min.
SMS		
SMS for Scratch Card Refill	150	Normal SMS charge
Scratch Card Refill through Direct Dialing	160	Free (normal SMS Charge for wrong attempt)
SMS for Prepaid Account Interrogation	151	Normal SMS charge
SMS for Prepaid Regular to SUPER SIM Conversion	1544	Normal SMS charge
SMS for Password Acquisition	1522	Normal SMS charge
SMS for Location Determination	1300	Normal SMS charge